



*Communications and Sustainability
Committee Meeting Minutes
February 18, 2020 / 1:30 P.M.*

Members Present: Barbara Shoemaker, Committee Chair
Ken Kirk, Board President
Stephen Raab, Board Vice-President
Ginny Selvin, Board Secretary
Bob Taber, Board Director

Also, Present: Jack Keely, Board Treasurer
Steve Miller, Board Director
Kim Visser-Weinmann, General Manager
Heather Roybal, Customer Support Manager
Linda Spingler, Controller

1. Survey Results (Barbara)

Barbara presented the survey results; 32% of the Las Campanas community responded to the survey. The results were very positive overall, with some areas of improvement noted. A summary of the survey results will be sent out to our Membership via email, with a hyperlink to the full survey results posted on our website.

The Committee discussed the survey results at length, and the following recommendations were approved by the Committee:

- 1) Immediate actions:
 - a. All newsletters will be sent electronically; no longer mailing.
 - b. Heather to continue working with InHance and InvoiceCloud to resolve ongoing issue with allocation data not transferring over to the e-bills.

- 2) For further discussion:
 - a. Reception to begin after the Open Session at the 2nd quarter Board Meeting, rather than host a Holiday Open House each year.