

Eye-on-Water Update

17 February 2022

We would like to update where we stand with the repairs to the Eye-On-Water system. As many of you know a substantial number of units failed to report. The problem occurred at the meter where the connection device, which supports the reporting function, had failed. This resulted in both the inability of members and the Co-op receiving data from the meters. As a result, Jacobs had to manually read the meters, both a time consuming and an inefficient method of obtaining the data.

Once our Engineer and contractor isolated the problem, we were able to procure the new connection devices and Jacobs is in the process of replacing those that have failed. We anticipate that the work required to repair the system will be completed no later than mid-March.

We apologize for any inconvenience this may have caused and we appreciate your patience while the repairs are made.

If you have any questions in the meantime, please contact Bryan Romero, bromero@lcwatercoop.com.